

CUSTOMER ADVANTAGE PLANS



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Customer Advantage Plans (CAP) safeguard your direct maintenance costs and provide the ultimate in cost predictability. The plans protect your investment and provide confidence of knowing you're backed by the industry leader in customer support. With coverage options for non-standard kits, engines and full maintenance solutions available now or coming soon, our customers experience the Bell Helicopter Advantage.



		PREMIER	STANDARD
TYPICAL CUSTOMER	Aircraft Ownership	New Aircraft or Fleet Customer	New Aircraft Only
	Years of aircraft ownership	5+	<5
	Annual flight hours	High	Low
COVERAGE	Standard helicopter configuration parts	✓	✓
	Optional coverage for kits installed by Bell Helicopter	✓	✓
	Optional full maintenance coverage	Coming Soon	Coming Soon
	Optional engine coverage	Varies by Model	Varies by Model
	Parts used for scheduled maintenance	✓	
	Parts used for unscheduled maintenance	✓	✓
	Life limited components	✓	
	Overhauls	✓	
	OEM original and authorized parts	✓	✓
	Alert Service Bulletins	✓	✓
CONTRACT	Minimum annual flight hours	200	No Minimum
	Renewable	✓	
	Transferable	✓	✓
	Preferred Rates for using Bell Helicopter Authorized Customer Service Facilities	✓	✓
	Choice Pricing Under Warranty	✓	✓
SUPPORT	Access to Bell Helicopter Customer Portal	✓	✓
	On-site technical assistance	✓	✓
	24/7/365 AOG support	✓	✓

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On a Mission.

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A Textron Company